

Project number: 80062052

5 February 2024

Hello,

**Bolton Wastewater Treatment Works (WwTW) improvement works – Tree Removal and project update.**

We are writing to you regarding our upcoming works at Bolton WwTW and to provide you with an update.

United Utilities is investing £110 million to deliver a project at Bolton Wastewater Treatment Works (WwTW's) and making improvements to Bury and Rossendale WwTW's to meet tighter environmental standards and improve the river water quality in the River Irwell.

We plan to achieve this by reducing the frequency of operation of the storm outfall and improving the quality of treated wastewater leaving Bolton WwTW into the River Irwell.

**How will this affect you?**

- The project will start in February 2024 with an expected completion date of autumn 2025.
- All deliveries to site will be via Fold Road and Red Rock Lane.
- We understand that this increase in traffic may cause disruption to the community and so to minimise this disruption, we will schedule all deliveries to avoid peak hours, and employ a road sweeper to regularly clean the roads.
- So that we can prepare the working area, from Monday 12 February 2024, selected trees will be removed along Red Rock Lane and a landscaping plan will be developed to reinstate the surrounding area and compensate for any loss of habitat.
- Our Communication Manager will make a point of introducing herself to the community over the next couple of weeks. However, if you have any questions, you can always call us on **0345 672 3723** quoting project number **80062052**. We'll be happy to help.

Don't forget it's easy to save water at home, which could save you money on your water and energy bills. Sign up to [getwaterfit.co.uk](https://www.getwaterfit.co.uk) for great tips and FREE goodies too.

Thank you,

Customer Services.